

Wednesday, May 13, 2015 at 11:16:58 PM Eastern Daylight Time

Subject: Police Departments

Date: Wednesday, December 11, 2013 at 10:45:08 AM Eastern Standard Time

From: Brandy Brewer

To: Prelit Attorney

CC: Prelit Support, Holly Tusko

We are having a HUGE issue locating accident reports. When you are doing the intake it is imperative that you ask the person where the accident happened.....city, intersection, etc. Also, police department and ask if they have a police report number. We get thousands of reports and if we do not have it the intake department has to either call or fax a request or they pull it online.

I've been reviewing all new cases and a MAJOR issue I see is that we aren't getting enough info at the time of intake and that causes a massive amount of investigative work and makes us look stupid to the client.



Brandy Brewer

Kisling, Nestico & Redick

Director of Operations

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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



Wednesday, May 13, 2015 at 11:13:28 PM Eastern Daylight Time

Subject: Intake / Assistants

Date: Tuesday, March 18, 2014 at 1:48:28 PM Eastern Daylight Time

From: Holly Tusko

To: Intake

CC: Brandy Brewer, Prelit Group, Nicole Rittmaier, Devin Oddo, Kim Headley, Kimberly Lubrani, Amanda Palaski, Kristen Lewis, Mark Lindsey, Bobbie Dubecky, Kim Major, Keith Malick, Christi Rowe, Christopher Corrigan, Jill Gardner, John Reagan

Attached is a spreadsheet of what intake specialist is paired up with our pre-lit and lit paralegals. In addition are instructions on how to locate the pending police report spreadsheets.

Intake is responsible for following up on their paralegals police reports daily when the new case email is sent out as well as sending initial ER and hospital requests for their pre-lit paralegals. The will now also be responsible for requesting records for lit paralegals. Requests ONLY, nothing that requires them to be on the phones.

If you have any questions or concerns please see me.

Thanks.



Holly Tusko

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From: **Brandy Lamtman** brandy@knrlegal.com
Subject: Chiropractor Referrals
Date: May 6, 2013 at 6:14 PM
To: Prelit Attorney PrelitAttorney@knrlegal.com
Cc: Rob Nestico nestico@knrlegal.com



We MUST send an investigator to sign up clients!! We cannot refer to Chiro and have them sign forms there. This is why we have investigators. We are losing too many cases doing this!!!!!!

If a client is already at the chiro's office then of course it is ok. Other than that send an investigator.

No faxing or emailing forms unless it is approved by Rob, Robert or I.

Sent from my iPhone



WILLIAMS000001

From: Brandy Brewer <brandy@knrlegal.com>
Sent: Tuesday, June 3, 2014 11:07 AM
To: Prelit Attorney
Subject: Investigators
Importance: High



Brandy Brewer
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From: Brandy Brewer
Sent: Tuesday, June 03, 2014 11:02 AM
To: Prelit Support
Subject: Investigators
Importance: High

We have two intakes today that were referred to ASC and they are signing forms there. This shouldn't be happening unless the client cannot meet with Mike/Aaron/Chuck and they can only sign at chiro.

The cases today are in Akron. There should be no reason why an investigator cannot sign.

If you have questions about this, please see me.

Thank you.



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From: Brandy Lamtman <brandy@knrlegal.com>
Sent: Thursday, December 6, 2012 8:33 AM
To: Attorneys
Subject: Akron/Cleveland Intakes

If an intake calls in and it's in the Akron/Cleveland area send Mike or Aaron to sign ASAP. Do not wait for them to go to the Chiro.

Sent from my iPhone



i¹

WILLIAMS000039

From: Brandy Brewer <bbrewer@knrlegal.com>
Sent: Tuesday, February 28, 2012 10:22 AM
To: [REDACTED]
Cc: Holly Tusko; Rob Nestico; Robert Redick
Subject: RE: [REDACTED] referred to [REDACTED], signing there tomorrow

We need to send the investigator to sign her up today then. RememberŠ..ALL signups must be same day, unless approved. Thanks!



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From: [REDACTED]
Sent: Tuesday, February 28, 2012 10:18 AM
To: Holly Tusko; Brandy Brewer; Rob Nestico; Robert Redick
Cc: [REDACTED]
Subject: RE: [REDACTED], signing there tomorrow

I spoke with [REDACTED] she did not realize that [REDACTED] called and rescheduled. [REDACTED] said she could not get a ride. I spoke with [REDACTED] and she is all set with a ride for tomorrow afternoon. We're all good.



[REDACTED]
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From: Holly Tusko
Sent: Tuesday, February 28, 2012 9:58 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: [REDACTED] referred to Farabaugh Chiro, signing there tomorrow



2/28 - Holly called chiro and she is not scheduled at their facility, I will email [REDACTED] (9:55 AM)

From: **Brandy Lamtman** brandy@knrlegal.com
Subject: Intakes
Date: February 13, 2013 at 5:55 PM
To: **Attorneys** Attorneys@knrlegal.com
Cc: **Rob Nestico** nestico@knrlegal.com, **Holly Tusko** htusko@knrlegal.com



Every time you do an intake you need to send an email to Rob, Robert, Holly, Sarah and I. EVERYONE needs to do this!! The email should list what the referral is, if you referred out for treatment and how it is getting signed up.

No exceptions!

Sent from my iPhone



WILLIAMS000560

From: Holly Tusko <htusko@knrlegal.com>
Sent: Tuesday, November 27, 2012 4:35 PM
To: Attorneys
Cc: Brandy Lamtman; Rob Nestico
Subject: INTAKE

Importance: High

Who did an intake for [REDACTED] I have signed forms from David Hogan and ZERO INFORMATION.

Whenever you do an intake from a chiro that the investigator is signing up and there isn't a pending intake you need to do an intake sheet. I have two cases sitting here right now and have no information to open them with.

Please advise.

Thanks.



Holly Tusko

Kisling, Nestico & Redick

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From: Brandy Brewer <bbrewer@knrlegal.com>
Sent: Monday, March 19, 2012 4:43 PM
To: Attorneys
Subject: Intakes....

Importance: High

I know we've had a lot of intakes today, but we still need to make sure we are handling them properly. Please make sure you are getting DOB & SSN, otherwise records and bills cannot be requested when the case is opened, which will then create more work for your paralegal. Note as much information as possible, the more info we have the easier it is to get opened. If the client is super concerned about something, note that. This is very important. If the client wants a rental car ASAP or the property damage needs handled\$.whatever it is, note it so that we can handle that portion immediately after the case gets opened. Signups MUST be on the calendar. I am positive that all of the signups for today aren't on the calendar. If you are having issues with this, please see me.

I've also noticed that signups aren't being scheduled for the same day as the intake. Obviously this isn't always possible, but always try your best to make that happen. This is a sure way to not get the case!!



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10/20/2017

Sign Ups

Sign Ups

Holly Tusko

Sent: Tuesday, June 10, 2014 10:26 AM
To: Wes Steele; Paul Hillenbrand; Tom [tfish878@insight.r.com]; David French; Gary Monto; JUDANJUDO@aol.com; James Smith; Dennis Rees; Gary Krebs; Glenn Jones; Aaron Czeti; Mike Simpson; Chuck DeRemer
Cc: Predit Attorney; Brandy Brewer; Rob Nestico
Importance: High

Good Morning KNR Investigators. In an effort to get everyone on the same page please and to ensure that we are servicing our clients to be best of our ability please see the below criteria for doing sign ups. Please note that if this criteria is not met you will not be paid. When doing a sign up the following steps need to be taken...

- 1.) The subject line of your email should always contain the client(s) name
- 2.) The contingency fee agreement, patient authorization and proof of representation forms needs to be signed and dated as well as a discharge letter, if applicable. Keep in mind that we do have 1/3 and ¼ fee agreements as well as 1/3 and ¼ Spanish fee agreements. Should you need any of these emailed to you please let me know. The attorney will always advise you if we need ¼ fee agreements signed, otherwise it will always be 1/3
- 3.) Photo(s) of insurance cards
- 4.) Photo of client (from the chest up)
- 5.) Photo(s) of ANY visible injuries (cuts, red marks, bruises, scratches, stiches, braces, casts, etc)
- 6.) Photo(s) of the vehicle
- 7.) Photo of police report (we send out direct mailers so a lot of the time the client will have the police report there with them).

You can use the above numeric format to add to the body of your email when sending the forms. If for any reason these items are not available then just note it accordingly in the body of your email. Again, this must be done by all investigators for all sign ups.

Please contact me with any questions / concerns.

Best Regards,



Holly Tusko

Kisling, Nestico & Redick

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Deposition of Brandy Gobrogge
Redacted - Exhibit 12 – 1 page

810000SMVTHIM

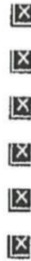
15 Auto (427 so far for October)
1 Other

Table with columns for dates (10/17/14), names (Lisa / Amanda, Lindsay / Brian, etc.), amounts (Wes Steele \$50, Hillenbrand \$100, etc.), and descriptions (Red Bag Columbus, Whitehall Inj, etc.).



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610000SINVITITIA

8 Auto (435 so far for October) ◆

10/18/14	10/18/14	A	Heather / Paul	Wes Steele \$50	Col Inj East
10/18/14	10/18/14	A	Marti / Robert	AMC \$50	TV-Akron / Cleveland
10/18/14	10/18/14	A	Marti / Robert	AMC \$50	TV-Akron / Cleveland
10/18/14	10/18/14	A	Lorene / Tom	Jeff Allen \$50	Direct Ytown
10/18/14	10/18/14	A	Nicole / Devin	MRS \$50	Devin O
10/18/14	10/18/14	A	Courtney / Josh	AMC \$50	Direct Cleveland
10/18/14	10/18/14	A	Heather / Paul	Hillenbrand \$100	
10/18/14	10/18/14	A	Heather / Paul	Hillenbrand \$50	



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WILLIAM000020

37 Auto (471 so far for October) 1 Dog

10/20/14	10/20/14	A	Courtney / Josh	Wes Steele \$100	YP	
10/16/14	10/16/14	A	Bre / Rob H	MRS \$50	Crossroads Chiro	
10/20/14	10/20/14	A	Lorene / Tom	MRS \$50	Direct Yawn	
10/20/14	10/20/14	A	Courtney / Josh	AKRON SQUARE	AKRON SQUARE	
10/20/14	10/20/14	A	Nicole / Devin	MRS \$50	Timber Spine	
10/20/14	10/20/14	A	Lindsay / Brian	Wes Steele \$50	Whitehall Inj	
10/20/14	10/20/14	A	Mallory / Kelly	Hillbrand \$50	Town & Country	
10/20/14	10/20/14	A	Matt / Josh	MRS \$50	Google	OBT
10/20/14	10/20/14	A	Courtney / Josh	MRS \$50	Accident Inj	
10/20/14	10/20/14	A	Courtney / Josh	AMC \$50	AKRON SQUARE	Comp to
10/20/14	10/20/14	A	Jackie / Jason	MRS \$90	AKRON SQUARE	
10/20/14	10/20/14	A	Jackie / Jason	MRS \$50	AKRON SQUARE	
10/20/14	10/20/14	A	Jackie / Jason	MRS \$50	AKRON SQUARE	
10/20/14	10/20/14	A	Courtney / Josh	AMC \$50	Parma Chiro	
10/20/14	10/20/14	A	Matt / Tom	MRS \$90	DM 06/02/2014 Yawn Red Bag	OBT
10/20/14	10/20/14	A	Courtney / Josh	MRS \$50	Web Page	
10/20/14	10/20/14	A	Lisa / Amanda	Hillbrand \$100	Red Bag Columbus	
10/20/14	10/20/14	A	Lisa / Amanda	Wes Steele \$50	Town & Country	Comp to
10/20/14	10/20/14	A	Marti / Robert	MRS \$50	Friend-Unknown	
10/20/14	10/20/14	A	Marti / Robert	MRS \$50	Friend-Unknown	
10/20/14	10/20/14	A	Marti / Robert	MRS \$50	Friend-Unknown	
10/20/14	10/20/14	A	Nicole / Devin	Gary Monto \$100	TV-Toledo	
10/20/14	10/20/14	A	Nicole / Devin	Gary Monto \$100	TV-Toledo	
10/20/14	10/20/14	A	Mallory / Kelly	Wes Steele \$50	Whitehall Inj	
10/20/14	10/20/14	A	Courtney / Josh	AMC \$90	AKRON SQUARE	
10/20/14	10/20/14	A	Courtney / Josh	MRS \$50	AKRON SQUARE	
10/20/14	10/20/14	A	Jackie / Jason	MRS \$50	AKRON SQUARE	Comp to
10/20/14	10/20/14	A	Paige / Ken	AMC \$50	Atlantic Chiro	
10/20/14	10/20/14	A	Paige / Ken	AMC \$50	Atlantic Chiro	
10/20/14	10/20/14	A	Marti / Robert	AMC \$50	Xcell Chiro	
10/20/14	10/20/14	A	Mallory / Kelly	Wes Steele \$50	TV-Columbus	
10/20/14	10/20/14	A	Lindsay / Brian	Wes Steele \$50	DM 09/29/2014 Franklin	
10/20/14	10/20/14	A	Mallory / Kelly	Wes Steele \$50	Old Town Chiro	
10/20/14	10/20/14	A	Lisa / Amanda	Wes Steele \$50	Whitehall Inj	
10/20/14	10/20/14	A	Lisa / Amanda	Wes Steele \$50	Whitehall Inj	
10/20/14	10/20/14	A	Lisa / Amanda	Wes Steele \$50	Whitehall Inj	
10/20/14	10/20/14	A	Courtney / Josh	AMC \$50	YP	
10/20/14	10/20/14	DOG	Courtney / Josh	Hillbrand \$100	TV-Columbus	

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WILLIAMS000022

37 Auto (599 so far for October)

10/24/14	10/24/14	A	Jackie / Jason	MRS \$50		
10/24/14	10/24/14	A	Paige / Ken	Glenn Jones \$100	YP	
10/24/14	10/24/14	A	Paige / Ken	Glenn Jones \$50	YP	
10/24/14	10/24/14	A	Paige / Ken	Glenn Jones \$50	YP	
10/24/14	10/24/14	A	Bre / Rob H	MRS \$50	Red Bag Portage	
10/24/14	10/24/14	A	Jackie / Jason	AMC \$50	Timber Spine & Rehab	
10/24/14	10/24/14	A	Lisa / Amanda	Wes Steele \$50	Whitehall Injury Center	
10/24/14	10/24/14	A	Mallory / Kelly	Wes Steele \$50	West Broad Spine & Rehab	
10/24/14	10/24/14	A	Lisa / Amanda	Wes Steele \$50	Town & Country Chiropractic	
10/24/14	10/24/14	A	Nicole / Devin	Jeff Allen \$75	Red Bag Youngstown	
10/24/14	10/24/14	A	Nicole / Devin	Jeff Allen \$25	Red Bag Youngstown	
10/24/14	10/24/14	A	Nicole / Devin	Jeff Allen \$25	Red Bag Youngstown	
10/24/14	10/24/14	A	Heather / Paul	Paul Hillenbrand \$50	Town & Country Chiropractic	
10/24/14	10/24/14	A	Heather / Paul	\$100	Town & Country Chiropractic	
10/24/14	10/24/14	A	Courtney / Josh	AMC \$50	TV-Akron/Cleveland	
10/24/14	10/24/14	A	Lisa / Amanda	Wes Steele \$50	Town & Country Chiropractic	
10/24/14	10/24/14	A	Lisa / Amanda	Wes Steele \$50	Town & Country Chiropractic	
10/24/14	10/24/14	A	Jackie / Jason	AMC \$50	Cone Chiropractic & Rehab	
10/24/14	10/24/14	A	Courtney / Josh	AMC \$50		
10/24/14	10/24/14	A	Lorene / Tom	Jeff Allen	Friend-Unknown	Comp to
10/24/14	10/24/14	A	Lorene / Tom	Jeff Allen	Friend-Unknown	
10/24/14	10/24/14	A	Lorene / Tom	Jeff Allen	Friend-Unknown	
10/24/14	10/24/14	A	Courtney / Josh	MRS \$50	Word of Mouth	
10/24/14	10/24/14	A	Courtney / Josh	MRS \$50	Word of Mouth	
10/24/14	10/24/14	A	Mallory / Kelly	Wes Steele \$50	Whitehall Injury Center	
10/24/14	10/24/14	A	Mallory / Kelly	Wes Steele \$50	Whitehall Injury Center	
10/24/14	10/24/14	A	Jackie / Jason	AMC \$50	United Accident Injury Center	
10/24/14	10/24/14	A	Jackie / Jason	AMC \$50	United Accident Injury Center	
10/24/14	10/24/14	A	Lorene / Tom	MRS \$50	Friend-Unknown	
10/24/14	10/24/14	A	Paige / Ken	MRS \$50	Red Bag Youngstown	Comp to
10/24/14	10/24/14	A	Nicole / Devin	Jeff Allen \$75	Timber Spine & Rehab	
10/24/14	10/24/14	A	Courtney / Josh	AMC \$50	Whitehall Injury Center	
10/24/14	10/24/14	A	Lindsay / Brian	Wes Steele \$50	Whitehall Injury Center	
10/24/14	10/24/14	A	Lindsay / Brian	Wes Steele \$50	Whitehall Injury Center	
10/24/14	10/24/14	A	Lindsay / Brian	Wes Steele \$50	Whitehall Injury Center	
10/24/14	10/24/14	A	Lindsay / Brian	Wes Steele \$50	Whitehall Injury Center	
10/24/14	10/24/14	A	Paige / Ken	AMC \$50		



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WILLIAMS000223

11 Auto (610 so far for October)

	10/25/14	10/25/14	A	Marti / Robert	MRS \$50	Columbus Injury & Rehab
	10/25/14	10/25/14	A	Marti / Robert	MRS \$50	Columbus Injury & Rehab
	10/25/14	10/25/14	A	Marti / Robert	MRS \$50	Columbus Injury & Rehab
	10/25/14	10/25/14	A	Bre / Rob H	AMC \$50	TV-Akron/Cleveland
	10/25/14	10/25/14	A	Courtney / Josh	MRS \$50	yp
	10/25/14	10/25/14	A	Jackie / Jason	Hillenbrand \$100	TV-Columbus
	10/25/14	10/25/14	A	Mallory / Kelly	Hillenbrand \$100	TV-Columbus
	10/25/14	10/25/14	A	Lindsay / Brian	Hillenbrand \$100	Direct Columbus
	10/25/14	10/25/14	A	Lisa / Amanda	Wes Steele \$50	
	10/25/14	10/25/04	A	Lisa / Amanda	Wes Steele \$50	
	10/25/14	10/25/14	A	Heather / Paul	Hillenbrand \$100	Red Bag Columbus



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WILLIAMS000024

27 Auto (386 so far for October)

10/15/14	10/15/14	A	Lisa / Amanda	Wes Steele \$50				
10/15/14	10/15/14	A	Lisa / Amanda	Wes Steele \$50				
10/15/14	10/15/14	A	Lisa / Amanda	Wes Steele \$50			West Broad Chiro	
10/15/14	10/15/14	A	Bre / Rob H	AMC \$50			Timber Spine	
10/15/14	10/15/14	A	Heather / Paul	MRS \$50			DM 10/06/2014 Franklin Red Bag	
10/15/14	10/15/14	A	Nicole / Devin	Hillenbrand \$100			DM 10/06/2014 Akron	Comp to
10/15/14	10/15/14	A	Marti / Robert	MRS \$50			North Star Ortho	
10/15/14	10/15/14	A	Jackie / Jason	MRS \$50			yp	
10/15/14	10/15/14	A	Lorene / Tom	Jeff Allen \$50			Ytown Chiro	
10/15/14	10/15/14	A	Jackie / Jason	AMC \$50			yp	
10/15/14	10/15/14	A	Major / Keith	AMC \$50				Only wants Keith as attorney
10/15/14	10/15/14	A	Courtney / Josh	AMC \$50			Shaken Blvd	
10/15/14	10/15/14	A	Lindsay / Brian	Wes Steele \$50			Whitehall Inj	
10/15/14	10/15/14	A	Mallory / Kelly	Hillenbrand \$50			East Broad	COMMERCIAL DEF
10/15/14	10/15/14	A	Heather / Paul	Wes Steele \$50			Whitehall Inj	
10/15/14	10/15/14	A	Lindsay / Brian	Hillenbrand \$100			Red Bag Columbus	
10/15/14	10/15/14	A	Jackie / Jason	MRS \$50			Friend - Unknown	
10/15/14	10/15/14	A	Heather / Paul	Wes Steele \$50			Col Inj & Rehab - West	
10/15/14	10/15/14	A	Heather / Paul	Wes Steele \$50				
10/15/14	10/15/14	A	Courtney / Josh	MRS \$50			DM 08/25/2014 Akron	
10/15/14	10/15/14	A	Bre / Rob H	AMC \$50			Toledo Inj	Comp to
10/15/14	10/15/14	A	Bre / Rob H	MRS \$50			Red Bag Stank	
10/15/14	10/15/14	A	Lindsay / Brian	Wes Steele \$50			Whitehall Inj	
10/15/14	10/15/14	A	Nicole / Devin	MRS \$50			Akron Square	
10/15/14	10/15/14	A	Paige / Ken	AMC \$50			Timber Spine	
10/15/14	10/15/14	A	Bre / Rob H	AMC \$50			Xcell	
10/15/14	10/15/14	A	Nicole / Devin	MRS \$50			Red Bag Stank	



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WILLIAMS000026

35 Auto (687 so far for May)

5/30/14	5/30/14	A	Bobbie / Mark	MRS \$50					
5/30/14	5/30/14	A	Paige / Ken	AMC \$50	Werkmore Chiro				
5/30/14	5/30/14	A	Amy / Greg	Wes Steele \$50	Town & Country				
5/30/14	5/30/14	A	Amy / Greg	Wes Steele \$50	Town & Country				
5/30/14	5/30/14	A	Matt / Amanda	James Smith \$100	DM 05/26/2014 Cincy				OBJ -
5/30/14	5/30/14	A	Courtney / Jason	MRS \$50	DM 05/26/2014 Stark Red Bag				
5/30/14	5/30/14	A	Jackie / Josh	AMC \$50	Akron Square				
5/30/14	5/30/14	A	Lorene / Tom	Wes Steele \$50	Town & Country				comp to
5/30/14	5/30/14	A	Lorene / Tom	Wes Steele \$50	Town & Country				comp to
5/30/14	5/30/14	A	Courtney / Jason	James Smith \$100	DM 05/26/2014 Cincy				
5/30/14	5/30/14	A	Amy / Greg	James Smith \$100	DM 05/26/2014 Cincy				
5/30/14	5/30/14	A	Jackie / Josh	Jeff Allen \$75	Ytown Chiro				
5/30/14	5/30/14	A	Courtney / Jason	AMC \$50	TV-Akron / Cleveland				
5/30/14	5/30/14	A	Courtney / Jason	AMC \$50	TV-Akron / Cleveland				
5/30/14	5/30/14	A	Jackie / Josh	MRS \$50	TV-Akron / Cleveland				
5/30/14	5/30/14	A	Amy / Greg	Wes Steele \$50	Town & Country				
5/30/14	5/30/14	A	Nicole / Devin	AMC \$50	DM 05/26/2014 Akron Red Bag				
5/30/14	5/30/14	A	Amy / Greg	Wes Steele \$50	Town & Country				
5/30/14	5/30/14	A	Courtney / Jason	AMC \$50	DM 05/19/2014 Akron Red Bag				
5/30/14	5/30/14	A	Paige / Ken	MRS \$50	TV-Akron / Cleveland				
5/30/14	5/30/14	A	Paige / Ken	AMC \$50	Core Chiro				
5/30/14	5/30/14	A	Heather / Paul	Wes Steele \$50	Town & Country				
5/30/14	5/30/14	A	Amy / Greg	Wes Steele \$50	DM 05/26/2014 Franklin Red Bag				
5/30/14	5/30/14	A	Nicole / Devin	MRS \$50	DM 03/17/2014				
5/30/14	5/30/14	A	Jimmy / Robert	MRS \$50	Friend - Unknown				
5/30/14	5/30/14	A	Heather / Paul	Wes Steele \$50	TV-Columbus				
5/30/14	5/30/14	A	Heather / Paul	Wes Steele \$50	TV-Columbus				
5/30/14	5/30/14	A	Bobbie / Mark	AMC \$50	Cartron Inj				
5/30/14	5/30/14	A	Bobbie / Mark	AMC \$50	Cartron Inj				
5/30/14	5/30/14	A	Jimmy / Robert	Dave French \$100	DM 04/14/2014 Toledo				
5/30/14	5/30/14	A	Jackie / Josh	AMC \$50	DM 05/26/2014 Akron Red Bag				
5/30/14	5/30/14	A	Paige / Ken	MRS \$50	Sycamore Spine				
5/30/14	5/30/14	A	Paige / Ken	MRS \$50	Sycamore Spine				
5/30/14	5/30/14	A	Jimmy / Robert	MRS \$50	Detroit Shoreway				
5/30/14	5/30/14	A	Jimmy / Robert	MRS \$50	Detroit Shoreway				

Holly Tusko

Kialing, Nestico & Redick
Intake Manager
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Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown

Description: 001.jpg 4.39/088 50



WILLIAMSM00027

40 Auto (630 so far for May) 1.5/F

5/27/14	5/27/14	A	Jimmy / Robert	Jeff Allen \$100	YP		
5/27/14	5/27/14	A	Courtney / Jason	MRS \$50			
5/28/14	5/28/14	A	Amy / Greg	Wes Steele \$50			
5/28/14	5/28/14	A	Amy / Greg	Wes Steele \$50			
5/28/14	5/28/14	A	Courtney / Jason	MRS \$50	North Coast Inj & Spine		
5/28/14	5/28/14	A	Courtney / Jason	MRS \$50	Akron Square		
5/28/14	5/28/14	A	Heather / Paul	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	A	Courtney / Jason	MRS \$50	TV-Akron/Cleveland		
5/28/14	5/28/14	A	Courtney / Jason	AMC \$50	TV-Akron/Cleveland		
5/28/14	5/28/14	A	Bobbie / Mark	AMC \$50	DM 01/20/2014 Akron #1	Comp to	
5/28/14	5/28/14	A	Bobbie / Mark	MRS \$50	Toledo Inj		
5/28/14	5/28/14	A	Bobbie / Mark	MRS \$50	TV-Ytown		
5/28/14	5/28/14	A	Paige / Ken	AMC \$50	Shaker Square		
5/28/14	5/28/14	A	Felipe / Amanda	Wes Steele \$50	Town & Country	OBJ -	
5/28/14	5/28/14	A	Felipe / Amanda	N/A	Town & Country	Not OBJ -	
5/28/14	5/28/14	A	Bobbie / Mark	Jeff Allen \$75	DM 05/19/2014 Ytown Red Bag		
5/28/14	5/28/14	A	Paige / Ken	MRS \$50	Akron Square	Comp to	
5/28/14	5/28/14	A	Courtney / Jason	AMC \$50		Ref by	
5/28/14	5/28/14	A	Jimmy / Robert	MRS \$50			
5/28/14	5/28/14	A	Heather / Paul	MRS \$50			
5/28/14	5/28/14	A	Courtney / Jason	AMC \$50	Akron Inj Center	COMMERCIAL DEF	
5/28/14	5/28/14	A	Paige / Ken	Gary Monro \$100	DM 05/19/2014 Toledo		
5/28/14	5/28/14	A	Paige / Ken	Gary Monro \$50	DM 05/19/2014 Toledo		
5/28/14	5/28/14	A	Matt / Ken	Gary Monro \$100	DM 11/18/2013 Toledo #1	OBJ -	
5/28/14	5/28/14	A	Bobbie / Mark	MRS \$50	Yp		
5/28/14	5/28/14	A	Paige / Ken	MRS \$50	Akron Square		
5/28/14	5/28/14	A	Matt / Tom	MRS \$50		OBJ -	
5/28/14	5/28/14	A	Matt / Tom	AMC \$50	TV-Ytown	OBJ -	
5/28/14	5/28/14	A	Jackie / Josh	MRS \$50	Shaker Square		
5/28/14	5/28/14	A	Amy / Greg	Wes Steele \$50	TV-Columbus		
5/27/14	5/27/14	A	Amy / Greg	Wes Steele \$50	Town & Country		
5/28/14	5/28/14	A	Paige / Ken	MRS \$50	Google	Comp to	
5/28/14	5/28/14	A	Courtney / Jason	MRS \$50	Bus		
5/28/14	5/28/14	A	Courtney / Jason	MRS \$50	Bus		
5/28/14	5/28/14	A	Heather / Paul	Wes Steele \$50			
5/28/14	5/28/14	A	Heather / Paul	Wes Steele \$50			
5/28/14	5/28/14	A	Heather / Paul	Wes Steele \$50			
5/28/14	5/28/14	A	Amy / Greg	Wes Steele \$50			
5/28/14	5/28/14	A	Amy / Greg	Wes Steele \$50			
5/28/14	5/28/14	A	Courtney / Jason	Glenn Jones \$100			
5/28/14	5/28/14	SF	Jill / John	N/A			

Holly Tusko

WILLIAMSM00028

Page 2 of 2

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Kisling, Nestico & Redick
Intake Manager
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Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown



WILLIAMS00029

46 Auto (590 so far for May)

Date	Case No.	Party	Amount	Location	Notes	Comp to
5/27/14	5/27/14	Amy / Greg	Wes Steele \$50			
5/27/14	5/27/14	Amy / Greg	Hillenbrand \$150	Westgate		
5/27/14	5/27/14	Jimmy / Robert	MRS \$50	TV-Akron/Cleveland		
5/27/14	5/27/14	Jimmy / Robert	MRS \$50	TV-Akron/Cleveland		
5/27/14	5/27/14	Courtney / Jason	Jeff Allen \$50	DM 05/12/2014 Ytown Red Bag		
5/27/14	5/27/14	Courtney / Jason	Jeff Allen \$25	DM 05/12/2014 Ytown Red Bag		
5/27/14	5/27/14	Lacey / Amanda	Wes Steele \$50	Friend - Unknown		
5/27/14	5/27/14	Amy / Greg	Wes Steele \$50	Col Inj - North		
5/27/14	5/27/14	Amy / Greg	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	Nicole / Devin	AMC \$50	DM 05/19/2014 Summit Red Bag		
5/27/14	5/27/14	Amy / Greg	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	Lacey / Amanda	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	Lacey / Amanda	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	Lacey / Amanda	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	Heather / Paul	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	Heather / Paul	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	Heather / Paul	Wes Steele \$50	Town & Country		
5/23/14	5/23/14	Paige / Ken	AMC \$50	United Accident Inj		
5/27/14	5/27/14	Paige / Ken	MRS \$50	TV-Akron/Cleveland		
5/27/14	5/27/14	Math / Tom	AMC \$50	Yanek Chiro		
5/27/14	5/27/14	Lorene / Tom	AMC \$50	Ytown Chiro		
5/27/14	5/27/14	Lorene / Tom	AMC \$50	Ytown Chiro		
5/27/14	5/27/14	Paige / Ken	MRS \$50	Ytown Chiro		ref by
5/27/14	5/27/14	Jimmy / Robert	James Smith \$100	TV-Columbus		
5/27/14	5/27/14	Jimmy / Robert	James Smith \$50	TV-Columbus		
5/27/14	5/27/14	Courtney / Jason	James Smith \$100			Comp TE
5/27/14	5/27/14	Bobbie / Mark	Gary Monto \$100	Toledo Spine		
5/27/14	5/27/14	Lacey / Amanda	Wes Steele \$50	DM 05/19/2014 Franklin		
5/27/14	5/27/14	Paige / Ken	AMC \$50	TV-Akron/Cleveland		
5/27/14	5/27/14	Courtney / Jason	Stephen Tobias \$100	DM 05/19/2014 Dayton		
5/27/14	5/27/14	Marti / Ken	AMC \$50			
5/27/14	5/27/14	Marti / Ken	AMC \$50			
5/27/14	5/27/14	Bobbie / Mark	James Smith \$100	DM 2014-Cincy		Signed at two separate locations / residences
5/27/14	5/27/14	Bobbie / Mark	James Smith \$100	DM 2014-Cincy		Signed at two separate locations / residences
5/27/14	5/27/14	Lorene / Tom	Jeff Allen \$75	DM 05/05/2014 Ytown Red Bag		
5/27/14	5/27/14	Courtney / Jason	AMC \$50	Akron Square		
5/27/14	5/27/14	Courtney / Jason	AMC \$50	Akron Square		
5/27/14	5/27/14	Jackie / Josh	AMC \$50			
5/27/14	5/27/14	Lacey / Amanda	Wes Steele \$50	Town & Country		
5/27/14	5/27/14	Courtney / Jason	Glenn Jones \$100	YP		
5/27/14	5/27/14	Jimmy / Robert	AMC \$50	TV-Akron/Cleveland		
5/27/14	5/27/14	Jimmy / Robert	Dave French \$100	TV-Toledo		
5/27/14	5/27/14	Jimmy / Robert	Dave French \$50	TV-Toledo		
5/27/14	5/27/14	Paige / Ken	MRS \$50	Google		

030000SIVITTIM

5/27/14	5/27/14	A	Bobbie / Mark	AMC \$50	TV-Akron/Cleveland
5/27/14	5/27/14	A	Bobbie / Mark	AMC \$50	TV-Akron/Cleveland

Holly Tusko

Kisling, Nestico & Redick

Intake Manager

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Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown

Description:
001:892@
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1E0000SINVITIM

33 Auto (474 so far for April)
1 Other

Table with columns for dates (4/23/14), names (Heather / Paul, Lacey / Amanda, etc.), amounts (Wes Steele \$50, AMC \$50, etc.), and locations (Town & Country, Radio, etc.).

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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown

Description:
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image:
01CC2F54
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260000SMTTMM

31 Auto (420 so far for April)
1 Dog
1 Other

Table with columns for dates (4/21/14), descriptions (e.g., Gary Krebs \$100), names (e.g., Jimmy / Robert), amounts (\$50, \$100), and locations (e.g., DM 04/14/2014 Cincy). Includes various entries for different individuals and locations.

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3E000SM00033

27 Auto (47 so far for April)
1 HIP

Table with columns for dates (4/2/14), names (Courtney / Jason, Bre / Rob H, Amy / Greg, etc.), amounts (AMC \$50, Wes Steele \$50, etc.), and descriptions (Akron Square, TV-Akron/Cleveland, etc.).

Holly Tusko
Killing, Nestico & Redick
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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



WILLIAMS000034

28 Auto (234 so far for April)

4/10/14	4/10/14	A	Courtney / Jason	AMC \$50	Toledo Spine	
4/10/14	4/10/14	A	Jackie / Josh	James Smith \$100	DM 04/07/2014 Cincy	
4/10/14	4/10/14	A	Jackie / Josh	Gary Monta \$100	Toledo Spine	
4/10/14	4/10/14	A	Jackie / Josh	Gary Monta \$50	Toledo Spine	
4/10/14	4/10/14	A	Courtney / Jason	MRS \$50	Toledo Inj	
4/10/14	4/10/14	A	Bre / Rob H	AMC \$50	f	
4/10/14	4/10/14	A	Bre / Rob H	MRS \$50		
4/10/14	4/10/14	A	Matt / Brian	AMC \$50	Core Chiro	
4/10/14	4/10/14	A	Courtney / Jason	MRS \$50	Xcell	
4/10/14	4/10/14	A	Bre / Rob H	AMC \$50		
4/10/14	4/10/14	A	Bre / Rob H	AMC \$50		
4/10/14	4/10/14	A	Bre / Rob H	AMC \$50		
4/10/14	4/10/14	A	Jackie / Josh	MRS \$50	Canton Inj	
4/10/14	4/10/14	A	Lacey / Amanda	MRS \$50	Canton Inj	
4/10/14	4/10/14	A	Courtney / Jason	MRS \$50	Town & Country	
4/10/14	4/10/14	A	Courtney / Jason	AMC \$50	DM 04/07/2014 Akron Red Bag	
4/10/14	4/10/14	A	Bre / Rob H	MRS \$50	Atlantic Chiro	
4/10/14	4/10/14	A	Bre / Rob H	MRS \$50	Akron Square	
4/10/14	4/10/14	A	Bre / Rob H	MRS \$50	Akron Square	
4/10/14	4/10/14	A	Lorene / Tom	Jeff Allen \$50	Youngstown Chiro	
4/10/14	4/10/14	A	Marti / Brian	AMC \$50	Rolling Acres	
4/10/14	4/10/14	A	Marti / Brian	MRS \$50	Rolling Acres	
4/10/14	4/10/14	A	Lacey / Amanda	Tom Fisher \$50	East Broad	
4/10/14	4/10/14	A	Heather / Paul	Tom Fisher \$50	DM 04/07/2014 Franklin Red Bag	
4/10/14	4/10/14	A	Heather / Paul	Tom Fisher \$25	DM 04/07/2014 Franklin Red Bag	
4/10/14	4/10/14	A	Bre / Rob H	AMC \$50	Detroit Shoreway	
4/10/14	4/10/14	A	Bre / Rob H	AMC \$50	Detroit Shoreway	
4/10/14	4/10/14	A	Bre / Rob H	AMC \$50	Detroit Shoreway	

Holly Tusko
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Description
 on: 4/10/14
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WILLIAMS000035

37 Auto (656 for March)

3/31/14	3/31/14	A	Heather / Paul	Wes Steele \$50	Town & Country	
3/31/14	3/31/14	A	Marti / Brian	MRS \$50	Radio	
3/31/14	3/31/14	A	Lacey / Amanda	Wes Steele \$50	Town & Country	Comp to
3/31/14	3/31/14	A	Paige / Robert	AMC \$50	DM 03/10/2014 Akron	
3/31/14	3/31/14	A	Megan / Ken	AMC \$50		Comp to
3/31/14	3/31/14	A	Amy / Kristen	MRS \$50		
3/31/14	3/31/14	A	Lacey / Amanda	Wes Steele \$50	Town & Country	
3/31/14	3/31/14	A	Lorene / Tom	MRS \$50		
3/31/14	3/31/14	A	Paige / Robert	Tom Fisher \$100	DM 03/24/2014 Akron	
3/31/14	3/31/14	A	Lacey / Amanda	AMC \$50	YP	
3/31/14	3/31/14	A	Lorene / Tom	AMC \$50	Town & Country	
3/31/14	3/31/14	A	Bre / Rob H	AMC \$50	DM 03/24/2014 Akron	
3/31/14	3/31/14	A	Megan / Ken	MRS \$50	Akron Square	
3/31/14	3/31/14	A	Heather / Paul	Wes Steele \$50	TV-Columbus	
3/31/14	3/31/14	A	Marti / Brian	MRS \$50	TV-Akron/Cleveland	
3/31/14	3/31/14	A	Megan / Ken	AMC \$50	TV-Akron/Cleveland	
3/31/14	3/31/14	A	Megan / Ken	AMC \$50	TV-Akron/Cleveland	
3/31/14	3/31/14	A	Megan / Ken	MRS \$50	NorthCoast Rehab	Comp to
3/31/14	3/31/14	A	Heather / Paul	Ayon Moor \$100	Acad-Health	
3/31/14	3/31/14	A	Marti / Brian	MRS \$50	Akron Square	
3/31/14	3/31/14	A	Marti / Brian	MRS \$50	Akron Square	
3/31/14	3/31/14	A	Marti / Brian	MRS \$50	Akron Square	
3/31/14	3/31/14	A	Heather / Paul	Wes Steele \$50	Town & Country	
3/31/14	3/31/14	A	Heather / Paul	Wes Steele \$50	Town & Country	
3/31/14	3/31/14	A	Megan / Ken	AMC \$50	DM 03/31/2014 Akron Red Bag	
3/31/14	3/31/14	A	Megan / Ken	MRS \$50	TV-Akron/Cleveland	
3/31/14	3/31/14	A	Marti / Brian	AMC \$50		
3/31/14	3/31/14	A	Amy/Greg	Wes Steele \$50		
3/31/14	3/31/14	A	Amy/Greg	Wes Steele \$50		
3/31/14	3/31/14	A	Gary/Josh	Wes Steele \$50		
3/31/14	3/31/14	A	Jackie/Josh	Gary Monto \$100	All Star Chiro	
3/31/14	3/31/14	A	Courtney / Jason	AMC \$50	A Plus Treatment Center	
3/31/14	3/31/14	A	Jackie/Josh	AMC \$50	Akron Square	
3/31/14	3/31/14	A	Courtney / Jason	MRS \$50	TV-Akron/Cleveland	
3/31/14	3/31/14	A	Courtney / Jason	MRS \$50		
3/31/14	3/31/14	A	Paige / Robert	MRS \$50	Shaker Square	



Hotly Tusko

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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



93EAM5000036

30 Auto (618 so far for March)

3/28/14	3/28/14	A	Heather / Paul	Wes Steele \$50	Town & Country
3/28/14	3/28/14	A	Heather / Paul	Wes Steele \$50	Town & Country
3/28/14	3/28/14	A	Heather / Paul	Wes Steele \$50	Town & Country
3/28/14	3/28/14	A	Jackie / Josh	AMC \$50	DM 03/17/2014 Akron Red Bag
3/28/14	3/28/14	A	Heather / Paul	Wes Steele \$50	Web Page
3/28/14	3/28/14	A	Megan / Ken	Gary Monto \$100	DM 03/17/2014 Toledo
3/28/14	3/28/14	A	Megan / Ken	Gary Monto \$50	DM 03/17/2014 Toledo
3/28/14	3/28/14	A	Amy / Greg	Wes Steele \$50	Acad-Health
3/28/14	3/28/14	A	Amy / Greg	Wes Steele \$50	Acad-Health
3/28/14	3/28/14	A	Megan / Ken	MRS \$50	Toledo Inj
3/28/14	3/28/14	A	Jackie / Josh	MRS \$50	Centon Inj
3/28/14	3/28/14	A	Lacey / Amanda	Wes Steele \$50	Cal Inj - West
3/28/14	3/28/14	A	Megan / Ken	MRS \$50	Akron Square
3/28/14	3/28/14	A	Jackie / Josh	MRS \$50	TV-Akron/Cleveland
3/28/14	3/28/14	A	Amy / Greg	Tom Fisher \$50	Town & Country
3/28/14	3/28/14	A	Lacey / Amanda	Tom Fisher \$50	Town & Country
3/28/14	3/28/14	A	Marti / Brian	MRS \$50	YP
3/28/14	3/28/14	A	Lorlene / Tom	AMC \$50	DM ytown 01/06/2014 #1
3/28/14	3/28/14	A	Lorlene / Tom	AMC \$50	DM ytown 01/06/2014 #1
3/28/14	3/28/14	A	Lorlene / Tom	AMC \$50	DM ytown 01/06/2014 #1
3/28/14	3/28/14	A	Megan / Ken	MRS \$50	TV-Akron/Cleveland
3/28/14	3/28/14	A	Courtney / Jason	AMC \$50	
3/28/14	3/28/14	A	Amy / Greg	Wes Steele \$50	Town & Country
3/28/14	3/28/14	A	Bre / Rob H	AMC \$50	Akron Square
3/28/14	3/28/14	A	Amy / Greg	Wes Steele \$50	Town & Country
3/28/14	3/28/14	A	Megan / Ken	MRS \$50	
3/28/14	3/28/14	A	Megan / Ken	MRS \$50	
3/28/14	3/28/14	A	Megan / Ken	MRS \$50	
3/28/14	3/28/14	A	Amy / Greg	Wes Steele \$50	TV-Columbus
3/28/14	3/28/14	A	Amy / Greg	Wes Steele \$50	TV-Columbus



Holly Tusko

Kistling, Nestico & Redick
Eritake Manager

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11/12/2017

Re: Suggested EMail to the staff

Re: Suggested EMail to the staff

Brandy Lamtman

Sent: Friday, December 07, 2012 3:54 PM

To: Robert Redick

Cc: Rob Nestico; Robert Redick

Agree

Sent from my iPhone

On Dec 7, 2012, at 3:33 PM, "Robert Redick" <redick@knrlegal.com> wrote:

Please be advised that if the attorney on the case requests any investigator – WHO IS NOT MIKE OR AARON – to do something for a case that has already been opened.

I.E. – Pick up records – knock on the door to verify address – they CAN be paid on a case by case basis depending on the task performed.

However, no checks for anything other than the SU fee should ever be requested without getting in-writing approval from the handling attorney, myself and/or Brandy.

Under no circumstances should any additional checks to MRS or AMC be requested other than at the time the case is set-up.

Please see me if you have any questions

I think we should send this to the staff today. There were only 5 for Aaron and 2 for Mike and they have been corrected but we need to make sure this does not happen
Any more going forward.

<image001.jpg> Robert W. Redick
Kisling, Nestico & Redick
 Attorney At Law
 3412 W. Market St., Akron, Ohio 44333
 Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007
 Locations: <image002.jpg><image003.jpg> <image004.jpg> <image005.jpg>
 Akron,
 Canton,
 Cleveland,
 Cincinnati,
 Columbus,
 Dayton,
 Toledo &
 Youngstown



11/12/2017

Fees for Investigators

Fees for Investigators

Robert Redick

Sent: Friday, December 07, 2012 4:16 PM

To: Staff [Staff@knrlegal.com]

Cc: Rob Nestico

Attachments: image001.jpg (5 KB) ; image002.jpg (979 B) ; image003.jpg (990 B) ; image004.jpg (1006 B) ; image005.jpg (1 KB)

Please be advised that if the attorney on the case requests any investigator – WHO IS NOT MIKE OR AARON – to do something for a case that has already been opened.

I.E. – Pick up records – knock on the door to verify address – they CAN be paid on a case by case basis depending on the task performed.

However, no checks for anything other than the SU fee should ever be requested without getting in-writing approval from the handling attorney, myself and/or Brandy.

Under no circumstances should any additional checks to MRS or AMC be requested other than at the time the case is set-up.

Please see me if you have any questions



Robert W. Redick

Kisling, Nestico & Redick

Attorney At Law

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Deposition of Brandy Gobrogge
Redacted - Exhibit 16 – 1 page

From: **Holly Tusko** htusko@knrlegal.com
 Subject: Chiro Referrals
 Date: January 14, 2014 at 3:13 PM
 To: Intake Intake@knrlegal.com, Attorneys Attorneys@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com



If a doctor calls in and asks for a specific attorney you RING THIS out to the attorney intake button. They do not get sent to any specific attorney. PERIOD, NO EXCEPTIONS unless Brandy, Rob or myself tell you differently.

If a doctor, like Dr. Sonich, calls in to give us a ³heads up² that a client is coming in that does not mean that the attorney that took down the name of this client will get the intake or the case. When the doctor calls and the patient is there with them, THAT is when the intake gets completed by the attorney that will get the case.

If you have questions please see me.



Holly Tusko

Kisling, Nestico & Redick

Intake Manager

3412 W. Market St., Akron, Ohio 44333

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WILLIAMS000168

From: Brandy Lamtman <brandy@knrlegal.com>
Sent: Wednesday, May 22, 2013 2:48 PM
To: Prelit Attorney
Cc: Rob Nestico; Intake; Holly Tusko
Subject: Referrals.....

Importance: High

I have spent a significant amount of my day fixing referral mistakes. PLEASE make sure the information that you give and receive is listed on the intake sheet. Just this month alone there were 13 mistakes made by your regarding the referred to's. This cannot happen. I work hard to maintain a close relationship with chiropractors and I am in contact with most of them several times a day.

Furthermore, every single intake that gets done by attorneys, an email should be sent indicating what the referral is, where the case is referred to and how/when/who is signing case.

Intake, when an attorney does an intake for companions and they note they referred all clients to a chiropractor, make sure you are adding this info to ALL companions, unless it is a minor and the minor isn't going to the chiro. If you have questions about this, please ask the attorney.



Brandy Lamtman
Executive Assistant to Attorney Nestico
 Kisling, Nestico, & Redick, LLC
 3412 W. Market Street
 Akron, Ohio 44333
 Phone: 330-869-9007
 Fax: 330-869-9008

brandy@knrlegal.com



From: **Brandy Brewer** brandy@knrlegal.com
Subject: Chiro Referrals
Date: June 9, 2014 at 9:16 AM
To: Prelit Attorney PrelitAttorney@knrlegal.com



Please make sure you are using the chiro boards. When I left on Wednesday I switch Akron to Akron Injury and you sent ZERO cases there and 4 to ASC, I also added Tru Health and removed Shaker Square and you sent 3 cases to Shaker Square and ZERO to Tru Health.

Core was removed as well and you sent a case there!



WILLIAMS000165

From: Brandy Brewer <brandy@knrlegal.com>
Sent: Monday, June 23, 2014 2:16 PM
To: Prelit Attorney
Subject: Chiropractor Referrals.....
Importance: High

I have sent this email several times. Please pay attention to the chiro referral email Sarah or I send out and also, the board.

Referrals are not up for negotiation. I spend a lot of time tracking referrals and working with doctors. If you have an issue, please let me know.



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11/20/2017

RE: Deaconess Chiro called:

RE: Deaconess Chiro called:

Courtney Warner

Sent: Friday, January 17, 2014 4:19 PM

To: Kimberly Lubrani

Cc: Brandy Brewer

Seriously LOL sure sounds like it

From: Kimberly Lubrani**Sent:** Friday, January 17, 2014 4:14 PM**To:** Courtney Warner**Cc:** Brandy Brewer**Subject:** RE: Deaconess Chiro called:

So they want us to keep track of their referrals for them... LOL

Kimberly Lubrani

Kisling, Nestico & Redick

Attorney

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From: Brandy Brewer**Sent:** Friday, January 17, 2014 4:05 PM**To:** Courtney Warner**Cc:** Sarah Knoch; Staff**Subject:** Re: Deaconess Chiro called:

Nobody releases ANY information regarding referrals to anyone other than me!

These calls should all come to me. Thank you.

Sent from my iPhone

On Jan 17, 2014, at 3:08 PM, "Courtney Warner" <cwarner@knrlegal.com> wrote:

Wants us to email them the names of ALL clients we referred in January, and going forward email the clients we refer everytime we refer

<[image001.jpg](#)>**Courtney Warner**

Kisling, Nestico & Redick

Paralegal

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Youngstown

<[image002.jpg](#)><[image003.jpg](#)> <[image004.jpg](#)> <[image005.jpg](#)>

KNR03385

<https://mail.knrlegal.com/owa/?ae=Item&t=IPM.Note&id=AMB.RgAAAABXR%2b8k5Sr8S52DQ%2f3UZnVaBwDNgPkL3t9RqK1XrKRH182AAAAC%2b...> 1/1

From: Brandy Brewer <bbrewer@knrlegal.com>
Sent: Wednesday, October 17, 2012 10:25 AM
To: Predit Attorney
Subject: Shaker Square
Importance: High

PLEASE make sure you refer intakes there. I just noticed that we've sent 2 cases to A Plus Accident & Injury Center when these cases could've gone to Shaker, who sends us way more cases.

I've sent this email three times now, please note this so next time you're on a Cleveland intake you remember this.

Thanks!



Brandy Brewer
 KIsling, Nestico & Redick
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 Locations: Akron, Canton, Cleveland, Cincinnati,
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From: Brandy Lamtman brandy@knrlegal.com
Subject: A Plus Injury
Date: August 21, 2013 at 2:11 PM
To: Prelit Attorney PrelitAttorney@knrlegal.com



Please do not send anymore clients there this month. We are 6 to 1 on referrals.



WILLIAMS000154

Tuesday, May 5, 2015 at 11:55:48 PM Eastern Daylight Time

Subject: Referred To....

Date: Tuesday, May 29, 2012 at 6:59:22 AM Eastern Daylight Time

From: Brandy Brewer

To: Attorneys, Prelit Support

CC: Ericka J. Schmidt

Priority: High

I had a chiropractor call me on Friday to review the number of cases she sent to us and we sent to her. I was unable to tell her how many we sent to her because this information was not in the referred to box in the case. I remembered that we did send her a couple of cases, but I wasn't sure of the details. This is why it is VERY important that this information is properly entered on the intake sheet. PLEASE make sure you filling in ALL information on the intake sheet.

Thank you,



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From: Brandy Lamtman <brandy@knrlegal.com>
Sent: Monday, April 8, 2013 10:12 AM
To: Prelit Attorney
Subject: Referrals

Please make sure you're paying attention to your referral board in your office. We sent 5 cases to Warrensville Physical Medicine last week. we need to get some cases to A Plus Injury since they sent us 10 cases last month and Warrensville Physical Medicine hasn't sent us ANY cases in 2013!!!!



Brandy Lamtman
 Executive Assistant to Attorney Nestico
 Kisling, Nestico, & Redick, LLC
 3412 W. Market Street
 Akron, Ohio 44333
 Phone: 330-869-9007
 Fax: 330-869-9008

brandy@knrlegal.com



From: Brandy Lamtman <brandy@knrlegal.com>
Sent: Friday, July 12, 2013 10:37 AM
To: [REDACTED]
Subject: [REDACTED]
Attachments: image001.jpg; image002.jpg; image003.jpg; image004.jpg; image005.jpg

ASC if you can. I already told Minas. Plus Cain doesn't send us shit.

Sent from my iPhone

On Jul 12, 2013, at 10:36 AM, [REDACTED]

Web referrals. They live 20 minutes form Cain chiro (ken's friend) and 30 minutes from ASC or West Tusc. Holly indicated they should go to ASC. Is that correct, or do we want to send them to somebody else closer to them?

Regards,

<image001.jpg> [REDACTED]

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 Cleveland, Cincinnati,
 Columbus, Dayton, Toledo &
 Youngstown



From: **Brandy Brewer** brandy@knrlegal.com
 Subject: Dayton Chiropractors
 Date: May 30, 2014 at 12:37 PM
 To: Sarah Knoch sknoch@knrlegal.com, PreLit Attorney PreLitAttorney@knrlegal.com, PreLit Support PreLitSupport@knrlegal.com



Sarah, please remove Advanced Chiropractic in Dayton from all lists and also Back Pain & Spine in both Fairfield and Dayton.

We will no longer be doing business with Dr. Ellis or Dr. Tariq Arif.

If either of them call, DO NOT speak with them. Direct the call to me.



Brandy Brewer
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WILLIAMS000553

From: **Brandy Lamtman** brandy@knrlegal.com
 Subject: Chiro Referrals
 Date: September 23, 2013 at 1:58 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com

BL

Akron: Ohio Therapy (red bags to ASC)
 Canton: West Tusc
 Cleveland: TruHealth and NorthCoast Rehab
 Cincinnati: Werkmore and Vernon Place
 Columbus: Town & Country
 Dayton: Valley Spine
 Youngstown: Ytown Chiro
 Toledo: Toledo Spine

Cleveland AreaŠŠXcell, Chargrin Warren and Core.

DO NOT SEND TO ROSENBERGŠŠ



WILLIAMS000514

From: Brandy Lamtman <brandy@knrlegal.com>
Sent: Thursday, November 15, 2012 8:50 AM
To: Staff
Subject: Fwd: Referrals

Sent from my iPhone

Begin forwarded message:

From: Rob Nestico <nestico@knrlegal.com>
Date: November 15, 2012, 8:22:29 AM EST
To: Rob Nestico <nestico@knrlegal.com>
Cc: Brandy Lamtman <brandy@knrlegal.com>
Subject: Referrals

Please make sure to refer ALL Akron cases to ASC this month. We are 30-0. Also any time you refer a patient to any Chiro have your assistant follow up and make sure they go on obviously cases that are signed up outside of Chiro office.

Sent from iPhone of Rob Nestico



From: **Brandy Brewer** brandy@knrlegal.com
Subject: Columbus Cases
Date: November 1, 2013 at 10:00 AM
To: Prelit Group PrelitGroup@knrlegal.com



The Columbus chiros are VERY needy and demanding. I gave you all of Antonio's cases....these cases need to be settled ASAP.

They cannot sit and collect dust....this will harm our relationships.

Paul deals with this on a daily basis.

If you do not have time to settle these claims I will assign them to someone else.

Sent from my iPhone



WILLIAMS000551

From: Brandy Brewer
Sent: Thursday, March 01, 2012 10:34 AM
To: Alyssa Kirk; Jodi Miller; Jenna Sanzone; Amber Vince; Marti Dunlavy; Nicole Holland; Katy Newton; Megan Jennings; Courtney Warner; Matt Stewart; Deidra Lopez
Cc: Rob Nestico; Robert Redick
Subject: Narrative Report Fees

We are paying narrative fees to the following:

Dr. Floros Akron Square



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 Kislring, Nestico & Redick
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 Locations: Akron, Canton, Cleveland, Cincinnati,
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KNR03769

REDACTED

From: **Brandy Lamtman** brandy@knrlegal.com
 Subject: Plambeck Clinics
 Date: October 2, 2013 at 3:14 PM
 To: PreLit Support PreLitSupport@knrlegal.com, PreLit Attorney PreLitAttorney@knrlegal.com, Litigation Support LitigationSupport@knrlegal.com, Litigation Attorney LitigationAttorney@knrlegal.com

BL

These are the only Narrative Fees that get paid in addition to Dr. Alex Frantzis with NorthCoast Rehab (\$200.00) ((NOT PLAMBEC))

*Akron Square Chiropractic: Dr. Minas Floros
 *Detroit Shoreway Chiropractic: Dr. Kyle Schneider
 East Broad Chiropractic: Dr. Heather Kight
 Old Town Chiropractic: Dr. Gregory Smith
 Raider Chiropractic: Dr. Michael Buczynaki
 Shaker Square Chiropractic: Dr. Drew Schwartz
 *Toledo Spine & Rehab: Dr. Patrice Lee-Seyon
 Valley Spine & Rehab: Dr. Briggs
 *Vernon Place Chiropractic: Dr. Jason Maurer
 *Werkmore Chiropractic: Dr. Jason Maurer
 Westgate Family Health: Dr. Michael Buczynaki
 *West Tusc Chiropractic: Dr. Tassi and Dr. Eric Cawley
 *Youngstown Chiropractic: Dr. Sirikul ³Ruth² Thunijinda

***Narrative Report Fees are paid to Dr. Patrice Lee-Seyon via MedReports (Toledo Spine) for **\$200.00**, Dr. Minas Floros (Akron Square) **\$200.00**, Dr. Philip Tassi for him and Dr. Eric Cawley (West Tusc) **\$200.00**, Dr. Sirikul Thunijinda (Youngstown Chiropractic) **\$150.00** and Dr. Kyle Schneider (Detroit Shoreway) **\$150.00 to the doctor personally (all doctors are in needles)**

WD's must be faxed to Rebecca at (855) 267-9337 and an email sent to the billing ladies

franklind@csgonline.net- Denise, she has TOLEDO, OLD TOWN

Colbenson@csgonline.net - Annette, she has SHAKER SQUARE, EAST BROAD, WEST BROAD, RAIDER, VALLEY SPINE and YOUNGSTOWN

delattek@csgonline.net Katie, she has AKRON, VERNON PLACE/WERKMORE

bordelonk@csgonline.net Karla, she has WEST TUSC



Brandy Lamtman
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WILLIAMS000570

Deposition of Brandy Gobrogge
Redacted - Exhibit 33 – 1 page

From: Brandy Brewer
Sent: Monday, January 23, 2012 1:31 PM
To: Staff; Rob Nestico
Subject: Until Further Notice.....

NO narrative fee checks to any of the EXCEPT Floros &



Brandy Brewer
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Executive Assistant to Attorney Nestico
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PLAINTIFF'S
 EXHIBIT
 34
 10/16/18
 PENGAD 800-631-6888

KNR03782

REDACTED

From: Brandy Brewer
Sent: Monday, January 23, 2012 1:18 PM
To: Rob Nestico
Subject: Re: Narrative reports

None to or any others?

Sent from my iPhone

On Jan 23, 2012, at 12:31 PM, "Rob Nestico" <nestico@knrlegal.com> wrote:

- > No fees paid on these except Floros and
- >
- > Rob Nestico
- > Attorney at Law
- > Kisling, Nestico & Redick
- >

REDACTED

KNR03783

From: Robert Redick
Sent: Monday, January 23, 2012 1:34 PM
To: Brandy Brewer
Subject: RE: Until Further Notice.....

Includinginteresting ☺



Robert W. Redick
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 Locations: Akron, Canton, Cleveland, Cincinnati,
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From: Brandy Brewer
Sent: Monday, January 23, 2012 1:31 PM
To: Staff; Rob Nestico
Subject: Until Further Notice.....
Importance: High

NO narrative fee checks to any of the EXCEPT Floros



Brandy Brewer
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KNR03812

REDACTED

From: Robert Redick
Sent: Tuesday, June 12, 2012 4:52 PM
To: Brandy Brewer; Julie Branch
Subject: RE: Narrative checks

I thought that is what we were doing...
 If not, Julie please start doing this right away

Thanks



Robert W. Redick
 Kisling, Nestico & Redick
 Attorney At Law
 3412 W. Market St., Akron, Ohio 44333
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From: Brandy Brewer
Sent: Tuesday, June 12, 2012 4:46 PM
To: Julie Branch; Robert Redick
Subject: Narrative checks
Importance: High

I've requested this before.....can his checks please be sent out as they are requested? He drives me fucking crazy and I've wasted at least 30 minutes this afternoon tracking down his checks for him!!

He doesn't have as many as Floros so it shouldn't be that big of a deal, right?



Brandy Brewer
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 Executive Assistant to Attorney Nestico
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KNR03809

REDACTED

From: John Reagan
Sent: Tuesday, February 11, 2014 4:58 PM
To: Kristen Lewis; Rob Nestico; Robert Redick
Cc: Jess Robinson; Amy Papuga
Subject: RE: Expense Request -

I recommend the expense.

From: Kristen Lewis
Sent: Tuesday, February 11, 2014 4:25 PM
To: Rob Nestico; Robert Redick; John Reagan
Cc: Jess Robinson; Amy Papuga
Subject: Expense Request -

Good afternoon,

Client:
Expense: \$750 for narrative report from Dr.

Client was involved in a three car, rear end collision. Her vehicle was the middle vehicle and was totaled as a result of the impacts. Although she was not taken from the scene, she did treat at the hospital shortly after the accident complaining of back pain, head pain, etc. and then began a course of treatment with Dr. Floros. Dr. Floros recognized fairly quickly that there appeared to be something more severe going on with the client's back and sent her for an MRI.

Dr. Ghoubrial reviewed the MRI and determined that she had a herniated disc, annular tear and a nerve impingement. She was referred to who initially requested she undergo conservative treatment with Lababidi. After undergoing therapy and PM, and we back to approximately ten months later, underwent another MRI and ultimately, he performed a L4-L5 microdiskectomy.

Her medical bills total \$61,998.57.
RvB number is around \$39,000.

Policy limits case if Dr. Markarain relates the herniation/surgery.
Costs to date: \$1,106.87
Offer: \$32,000
Oasis loans: \$5,850 (principal)

Please let me know if you have any further questions,
Kristen

Kristen M. Lewis
Kisling, Nestico & Redick
Attorney at Law
3412 W. Market Street, Akron, Ohio 44333
Main: 330-869-9007 ~ Fax: 330-869-9008

KNR03693

REDACTED



Monday, May 4, 2015 at 8:54:56 PM Eastern Daylight Time

Subject: Plambeck Report Fees \$150

Date: Wednesday, April 2, 2014 at 12:34:06 PM Eastern Daylight Time

From: Brandy Brewer

To: Prelit Support, Prelit Attorney

Nothing has changed except the amount for narratives and....

NO NARRATIVES ARE TO BE PAID ON ANY MINOR PATIENT!

***Narrative Report Fees are paid to Dr. Patrice Lee-Seyon via MedReports (Toledo Spine) for **\$150.00**, Dr. Minas Floros (Akron Square) **\$150.00**, Dr. Eric Cawley (Canton Injury/West Tusc) **\$150.00**, Dr. Jason Maurer (Vernon/Werkmore) for **\$150.00**, Dr. Sirikul Thunijinda (Youngstown Chiropractic) **\$150.00** and Dr. Kyle Schneider (Detroit Shoreway) **\$150.00** to the doctor personally (all doctors are in needles)



WILLIAMS000211 Page 1 of 1

Cc: Kim Headley; Rob Nestico
Subject: RE: Narrative Fees for Minors

How are we supposed to control this? If say, Metrohealth charges for a narrative, I really can't tell them I'm not paying it. Please advise.

Kimberly Lubrani
Kisling, Nestico & Redick
Attorney
3412 W. Market St., Akron, Ohio 44333
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Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown

From: Jenna Wiley
Sent: Monday, March 24, 2014 9:10 AM
To: Prelit Group; Litigation Group
Cc: Rob Nestico
Subject: Narrative Fees for Minors
Importance: High

Are to no longer be paid, regardless if you receive a narrative. This goes for ANY clinic.

Thanks,

<image001.jpg> Jenna Wiley
Kisling, Nestico & Redick
Paralegal
3412 W. Market St., Akron, Ohio 44333
Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007
Locations: Akron, Canton, <image002.jpg><image003.jpg><image004.jpg><image005.j
Cleveland, Cincinnati,
Columbus, Dayton, Toledo
& Youngstown



KNR03678