

From: **Brandy Brewer** brandy@knrlegal.com
Subject: Chiropractor Referrals
Date: January 7, 2014 at 2:31 PM
To: Prelit Attorney PrelitAttorney@knrlegal.com
Cc: Sarah Knoch sknoch@knrlegal.com

BB

Akron ASC
Canton CIC
Cleveland DSC, NorthCoast Rehab LLC (Frantzis), Parma Chiropractic, North Coast Injury & Spine
(Euclid), Rockside Health & Wellness
Cincinnati Deaconess
Dayton Valley Spine
Toledo TSC
Youngstown YSC

Columbus T&C (if you have any questions about Columbus see Paul and also make sure he is cc'd
on any Columbus intakes).

WILLIAMS000547

From: Brandy Brewer
Sent: Tuesday, January 07, 2014 4:19 PM
To: Rob Nestico
Subject: Re: Loan company

Ok.

Just need to make sure he returns calls and we don't get fired

Sent from my iPhone

On Jan 7, 2014, at 4:17 PM, "Rob Nestico" <nestico@knrlegal.com> wrote:

There is a reason and this will only be temporary

From: Brandy Brewer
Sent: Tuesday, January 07, 2014 4:13 PM
To: Rob Nestico
Subject: Re: Loan company

Need to have a talk with Ciro about customer service then. He only has one guy. And he doesn't get back to us right away.

Sent from my iPhone

On Jan 7, 2014, at 4:10 PM, "Rob Nestico" <nestico@knrlegal.com> wrote:

Everyone please use Liberty ONLY for loans any question come see me.

KNR03474

From: Sarah Knoch sknoch@knrlegal.com
 Subject: Chiro Referrals
 Date: January 13, 2014 at 4:39 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com



Akron ASC
 Canton CIC
 Cleveland DSC, Shaker Square, Parma Chiropractic, Ohio Therapy, Rockside Health & Wellness
 Cincinnati Deaconess
 Dayton Valley Spine
 Toledo TSR
 Youngstown YSC

Columbus T&C (if you have any questions about Columbus see Paul and also make sure he is cc'd on any Columbus intakes).



Sarah Knoch

Kisling, Nestico & Redick

Executive Assistant To Attorney Rob Nestico

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



From: **Holly Tusko** htusko@knrlegal.com
 Subject: Chiro Referrals
 Date: January 14, 2014 at 3:13 PM
 To: Intake Intake@knrlegal.com, Attorneys Attorneys@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com



If a doctor calls in and asks for a specific attorney you RING THIS out to the attorney intake button. They do not get sent to any specific attorney. PERIOD, NO EXCEPTIONS unless Brandy, Rob or myself tell you differently.

If a doctor, like Dr. Sonich, calls in to give us a ³heads up² that a client is coming in that does not mean that the attorney that took down the name of this client will get the intake or the case. When the doctor calls and the patient is there with them, THAT is when the intake gets completed by the attorney that will get the case.

If you have questions please see me.



Holly Tusko

Kisling, Nestico & Redick

Intake Manager

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From: Brandy Brewer <brandy@knrlegal.com>
Sent: Friday, January 17, 2014 4:05 PM
To: Courtney Warner
Cc: Sarah Knoch; Staff
Subject: Re: Deaconess Chiro called:
Attachments: image001.jpg; image002.jpg; image003.jpg; image004.jpg; image005.jpg

Nobody releases ANY information regarding referrals to anyone other than me!

These calls should all come to me. Thank you.

Sent from my iPhone

On Jan 17, 2014, at 3:08 PM, "Courtney Warner" <cwarner@knrlegal.com> wrote:

Wants us to email them the names of ALL clients we referred in January, and going forward email the clients we refer everytime we refer

<image001.jpg>

Courtney Warner

Kisling, Nestico & Redick

Paralegal

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron,

<image002.jpg><image003.jpg> <image004.jpg> <image005.jpg>

Canton, Cleveland,

Cincinnati, Columbus,

Dayton, Toledo &

Youngstown

11/20/2017

RE: Deaconess Chiro called:

RE: Deaconess Chiro called:

From: Courtney Warner
Sent: Friday, January 17, 2014 4:19 PM
To: Kimberly Lubrani
Cc: Brandy Brewer

Seriously LOL sure sounds like it

From: Kimberly Lubrani
Sent: Friday, January 17, 2014 4:14 PM
To: Courtney Warner
Cc: Brandy Brewer
Subject: RE: Deaconess Chiro called:

So they want us to keep track of their referrals for them... LOL

Kimberly Lubrani
 Kisling, Nestico & Redick
 Attorney
 3412 W. Market St., Akron, Ohio 44333
 Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007
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 Columbus, Dayton, Toledo & Youngstown

From: Brandy Brewer
Sent: Friday, January 17, 2014 4:05 PM
To: Courtney Warner
Cc: Sarah Knoch; Staff
Subject: Re: Deaconess Chiro called:

Nobody releases ANY information regarding referrals to anyone other than me!

These calls should all come to me. Thank you.

Sent from my iPhone

On Jan 17, 2014, at 3:08 PM, "Courtney Warner" <cwarner@knrlegal.com> wrote:

Wants us to email them the names of ALL clients we referred in January, and going forward email the clients we refer everytime we refer

<[image001.jpg](#)>

Courtney Warner

Kisling, Nestico & Redick

Paralegal

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Locations: Akron, Canton,

Cleveland, Cincinnati,

Columbus, Dayton, Toledo &

Youngstown

<[image002.jpg](#)><[image003.jpg](#)> <[image004.jpg](#)> <[image005.jpg](#)>

KNR03385

From: Sarah Knoch <sknoch@knrlegal.com>
Sent: Thursday, January 23, 2014 11:51 AM
To: Prelit Attorney
Cc: Brandy Brewer
Subject: Chiro Referrals
Attachments: Untitled attachment 00003.txt; Untitled attachment 00006.txt; Untitled attachment 00009.txt; Untitled attachment 00012.txt; Untitled attachment 00015.txt

Akron: ASC
 Canton: CIC
 Clev: DSC, SSC, Parma, ohio therapy, rockside health & wellness
 Cinci: Deaconess
 Dayton: VSR
 Toledo: Toledo Injury Center
 Ytown: Mahoning Chiro
 Cbus: t&c: cc Paul on all cbus intakes.



Sarah Knoch

Kisling, Nestico & Redick

Executive Assistant To Attorney Rob Nestico

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Columbus, Dayton, Toledo & Youngstown



From: Sarah Knoch <sknoch@knrlegal.com>
Sent: Monday, January 27, 2014 4:52 PM
To: Prelit Attorney
Cc: Brandy Brewer
Subject: Chiro Referrals
Attachments: Untitled attachment 00003.txt; Untitled attachment 00006.txt; Untitled attachment 00009.txt; Untitled attachment 00012.txt; Untitled attachment 00015.txt

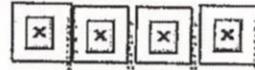
Importance: High

Akron: ASC
 Canton: CIC
 Clev: DSC, TruHealth, Parma, ohio therapy, rockside health & wellness
 Cinci: Vernon/Werkmore
 Dayton: VSR
 Toledo: Toledo Injury Center
 Ytown: Mahoning Chiro
 Cbus: t&c: cc Paul on all cbus intakes.



Sarah Knoch

Kisling, Nestico & Redick
 Executive Assistant To Attorney Rob Nestico
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Monday, June 15, 2015 at 8:31:27 PM Eastern Daylight Time

Subject: Notes in Needles

Date: Tuesday, January 28, 2014 at 11:41:35 AM Eastern Standard Time

From: Brandy Brewer

To: Staff

Priority: High

Make sure you are noting EVERYTHING you do on a case in Needles. If an attorney gets a bar complaint, we may need to provide these notes. If you get fired on a case, these notes will come in handy. Attorneys, assignments for your legal assistants.....even things like that, put a note in Needles. Needles is a tool to help you. It not only is there to save you in a situation of a bar complaint or termination, put also to help you communicate with clients. The paralegals are able to read through your notes and give updates.

Someone came to me the other day and said that life would be so much easier if the attorney put notes in Needles. This person took a client call and told the client that the attorney has been leaving messages for the adjuster attempting to settle the case. The client responded, "what are you talking about, I spoke with the attorney and the case is settled." So the attorney didn't note that he/she spoke with the adjuster and the case was settled AND didn't note the client conversation.



Brandy Brewer

Kisling, Nestico & Redick

Director of Operations

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*Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown*



11/20/2017

RE: Notes in Needles

RE: Notes in Needles

Rob Horton

Sent: Tuesday, January 28, 2014 11:42 AM

To: Brandy Brewer

That wasn't me was it?

Regards,



Robert P. Horton

Kisling, Nestico & Redick

Attorney At Law

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown

**From:** Brandy Brewer**Sent:** Tuesday, January 28, 2014 11:42 AM**To:** Staff**Subject:** Notes in Needles**Importance:** High

Make sure you are noting EVERYTHING you do on a case in Needles. If an attorney gets a bar complaint, we may need to provide these notes. If you get fired on a case, these notes will come in handy. Attorneys, assignments for your legal assistants.....even things like that, put a note in Needles. Needles is a tool to help you. It not only is there to save you in a situation of a bar complaint or termination, put also to help you communicate with clients. The paralegals are able to read through your notes and give updates.

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Brandy Brewer

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KNR03396

11/20/2017

RE: Notes in Needles

RE: Notes in Needles

Christi Rowe

Sent: Tuesday, January 28, 2014 11:43 AM

To: Brandy Brewer

THANK YOU! ☺

The notes really are a life saver sometimes.

*Christi A. Rowe*

Kisling, Nestico & Redick, LLC

Paralegal to Attorney Christopher M. Corrigan

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008

Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown**From:** Brandy Brewer**Sent:** Tuesday, January 28, 2014 11:42 AM**To:** Staff**Subject:** Notes in Needles**Importance:** High

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Columbus, Dayton, Toledo & Youngstown

KNR03395

11/20/2017

RE: Notes in Needles

RE: Notes in Needles

John Reagan

Sent: Tuesday, January 28, 2014 1:00 PM

To: Brandy Brewer

Thanks for sending this.

From: Brandy Brewer**Sent:** Tuesday, January 28, 2014 11:42 AM**To:** Staff**Subject:** Notes in Needles**Importance:** High

Make sure you are noting EVERYTHING you do on a case in Needles. If an attorney gets a bar complaint, we may need to provide these notes. If you get fired on a case, these notes will come in handy. Attorneys, assignments for your legal assistants.....even things like that, put a note in Needles. Needles is a tool to help you. It not only is there to save you in a situation of a bar complaint or termination, put also to help you communicate with clients. The paralegals are able to read through your notes and give updates.

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**KNR03394**

Wednesday, May 6, 2015 at 12:15:56 AM Eastern Daylight Time

Subject: Liberty Capital

Date: Monday, February 3, 2014 at 3:19:48 PM Eastern Standard Time

From: Rob Nestico

To: Staff

Does anyone know if Liberty Capital is selling loans to Oasis in the last few months?



Alberto R. Nestico

Kisling, Nestico & Redick

Attorney at Law/ Owner

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown

From: Holly Tusko htusko@knrlegal.com

Subject: MEDICARE / MEDICAID FORM

Date: February 6, 2014 at 11:44 AM

To: Aaron Czetli ACzetli@knrlegal.com, Mike Simpson msimpson@knrlegal.com, Tom tfish878@insight.rr.com, Paul Hillenbrand phillenbrand@knrlegal.com, David French dfrench@knrlegal.com, Gary Monto gmonto@knrlegal.com, Dennis Rees drees@knrlegal.com, James Smith jsmith@knrlegal.com, Gary Krebs gkrebs@knrlegal.com, Chuck Shonkwiler crshonkwiler@gmail.com, Stephen Tobias stobias@knrlegal.com, Glenn Jones gjones@knrlegal.com, Jeff Allen jallen@knrlegal.com, Chuck DeRemer CDeRemer@knrlegal.com

Cc: Attorneys Attorneys@knrlegal.com, Brandy Brewer brandy@knrlegal.com



INVESTIGATORS: All of you should have this form on your iPad and if you don't please add it to your new client forms IMMEDIATELY. The form is titled ³proof of representation², please see attached. We MUST be getting this forms signed by our clients. If the attorney doesn't specify please ask while you are at the sign up if they have Medicare / Medicaid and have them sign this form accordingly. If they do not have the information for the highlighted fields AT LEAST have them sign and date the form. Currently there is only one of the 15 investigators that is getting this form signed. Please download this form on your iPad and start using effective TODAY 2/6.

Thanks.



Holly Tusko

Kisling, Nestico & Redick

Intake Manager

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



Wednesday, May 13, 2015 at 11:13:28 PM Eastern Daylight Time

Subject: Intake / Assistants

Date: Tuesday, March 18, 2014 at 1:48:28 PM Eastern Daylight Time

From: Holly Tusko

To: Intake

CC: Brandy Brewer, Prelit Group, Nicole Rittmaier, Devin Oddo, Kim Headley, Kimberly Lubrani, Amanda Palaski, Kristen Lewis, Mark Lindsey, Bobbie Dubecky, Kim Major, Keith Malick, Christi Rowe, Christopher Corrigan, Jill Gardner, John Reagan

Attached is a spreadsheet of what intake specialist is paired up with our pre-lit and lit paralegals. In addition are instructions on how to locate the pending police report spreadsheets.

Intake is responsible for following up on their paralegals police reports daily when the new case email is sent out as well as sending initial ER and hospital requests for their pre-lit paralegals. The will now also be responsible for requesting records for lit paralegals. Requests ONLY, nothing that requires them to be on the phones.

If you have any questions or concerns please see me.

Thanks.



Holly Tusko

Kisling, Nestico & Redick

Intake Manager

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*Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown*



From: **Brandy Brewer** brandy@knrlegal.com
 Subject: Lorain Delivery
 Date: March 18, 2014 at 2:25 PM
 To: Attorneys Attorneys@knrlegal.com
 Cc: Holly Tusko htusko@knrlegal.com

BB

We are trying out red bag deliveries in Lorain. All chiro referrals go to Xcell Chiropractic. Please make note of this. Thank you.



Brandy Brewer

Kisling, Nestico & Redick

Director of Operations

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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



From: **Sarah Knoch** sknoch@knrlegal.com
 Subject: Chiro Referrals
 Date: March 18, 2014 at 4:48 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC
 Canton: Atlantic
 Cleveland: NorthCoast Rehab (Francis), DSC Lorain: Xcell
 Cincinnati: Vernon/Werkmore
 Dayton: Valley Spine & Rehab
 Toledo: Toledo Injury Center
 Ytown: Youngstown Chiro
 Cbus: TC : cc¹ Paul on all intakes



Sarah Knoch

Kisling, Nestico & Redick

Executive Assistant To Attorney Rob Nestico

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*Locations: Akron, Canton, Cleveland, Cincinnati,
 Columbus, Dayton, Toledo & Youngstown*



Tuesday, May 5, 2015 at 10:46:55 AM Eastern Daylight Time

Subject: Checks

Date: Friday, March 28, 2014 at 11:11:20 AM Eastern Daylight Time

From: Brandy Brewer

To: Staff

Anyone have Plambeck checks?



Brandy Brewer

Kisling, Nestico & Redick

Director of Operations

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*Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown*



Monday, May 4, 2015 at 8:54:56 PM Eastern Daylight Time

Subject: Plambeck Report Fees \$150

Date: Wednesday, April 2, 2014 at 12:34:06 PM Eastern Daylight Time

From: Brandy Brewer

To: Prelit Support, Prelit Attorney

Nothing has changed except the amount for narratives and....

NO NARRATIVES ARE TO BE PAID ON ANY MINOR PATIENT!

***Narrative Report Fees are paid to Dr. Patrice Lee-Seyon via MedReports (Toledo Spine) for \$150.00, Dr. Minas Floros (Akron Square) \$150.00, Dr. Eric Cawley (Canton Injury/West Tusc) \$150.00, Dr. Jason Maurer (Vernon/Werkmore) for \$150.00, Dr. Sirikul Thunijinda (Youngstown Chiropractic)\$150.00 and Dr. Kyle Schneider (Detroit Shoreway) \$150.00 to the doctor personally (all doctors are in needles)

From: Brandy Brewer
Sent: Wednesday, April 02, 2014 12:34 PM
To: Prelit Support; Prelit Attorney
Subject: Report Fees \$150

Nothing has changed except the amount for narratives and...

NO NARRATIVES ARE TO BE PAID ON ANY MINOR PATIENT!

Minas Floros (Akron Square) \$150.00,

KNR03673

REDACTED

From: **Sarah Knoch** sknoch@knrlegal.com
 Subject: Chiro Referrals
 Date: April 7, 2014 at 11:16 AM
 To: Prelit Attorney PreLitAttorney@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC

Canton: Canton Injury Center

Cleveland: Shaker Square, Detroit Shoreway
Lorain: Xcell

Cincinnati: Vernon, Werkmore

Dayton: Advanced Chiropractic

Toledo: Toledo Spine & Rehab

Ytown: Youngstown Chiropractic

Columbus: Town & Country- CC¹ Paul on all Columbus Intakes



Sarah Knoch

Kisling, Nestico & Redick

Executive Assistant To Attorney Rob Nestico

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Locations: Akron, Canton, Cleveland, Cincinnati,

Columbus, Dayton, Toledo & Youngstown



Monday, May 4, 2015 at 8:54:07 PM Eastern Daylight Time

Subject: Chiro Referrals

Date: Friday, April 11, 2014 at 2:23:24 PM Eastern Daylight Time

From: Brandy Brewer

To: Prelit Attorney

Please follow the list that I sent you. Cleveland cases go to Detroit Shoreway and Shaker Square!!

Sent from my iPhone

From: Brandy Brewer <brandy@knrlegal.com>
Sent: Wednesday, April 16, 2014 1:13 PM
To: [REDACTED]
Subject: [REDACTED]

Hasn't been in or made appointment at ASC. Please call ASAP.

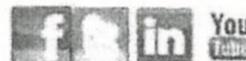
Sent from my iPhone

From: Brandy Brewer <brandy@knrlegal.com>
Sent: Thursday, April 17, 2014 1:09 PM
To: [REDACTED]
Subject: [REDACTED]

FYI still haven't called asc or been in.



Brandy Brewer
Kisling, Nestico & Redick
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From: **Brandy Brewer** brandy@knrlegal.com
 Subject: Akron Referrals
 Date: April 22, 2014 at 1:00 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com



Next case goes to Auck at Rolling Acres. Please make sure NOT a red bag referral and be careful and make sure you coach the client NOT to talk to other marketers and give out information.



Brandy Brewer
Kisling, Nestico & Redick

Director of Operations

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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



From: Brandy Brewer brandy@knrlegal.com
Subject: Chiropractor List
Date: April 29, 2014 at 9:07 AM
To: Prelit Attorney PrelitAttorney@knrlegal.com



PLEASE pay attention to the referral list!!!!



Brandy Brewer
Kisling, Nestico & Redick

Director of Operations

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Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



From: **Brandy Brewer** brandy@knrlegal.com
 Subject: Chiro Referrals
 Date: April 29, 2014 at 3:16 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com



Akron ASC
 Canton CIC
 Cle NorthCoast (Frantzis), DSC, Wellness Defined LORAIN: Xcell, PARMA: Core, EUCLID:
 Ohio Therapy

Cinci Werkmore and Vernon
 Dayton Advanced
 Toeldo Procure
 Ytown Ytown Chiro
 Cbus T & C and make sure you cc Paul



Brandy Brewer
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Tuesday, May 5, 2015 at 10:36:29 AM Eastern Daylight Time

Subject: Anyone have Plambeck checks?

Date: Wednesday, April 30, 2014 at 4:41:55 PM Eastern Daylight Time

From: Brandy Brewer

To: Staff

Priority: High



Brandy Brewer

Kisling, Nestico & Redick

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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



From: Sarah Knoch sknoch@knrlegal.com
 Subject: FW: Chiro Referrals
 Date: May 6, 2014 at 12:21 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com, Thomas M. Vasvari vasvari@knrlegal.com, Holly Tusko htusko@knrlegal.com

SK

Please see that I added Warren below

Akron: ASC
 Canton: CIC
 Cle: Shaker Square, DSC, Wellness Defined, Ohio Therapy (Euclid) & Xcell(Lorain)
 Parma: Core
 Cinci: Vernon/Werkmore
 Dayton: Valley Spine
 Toledo: Toledo Spine
 Ytown: Ytown Chiro
Warren: Ohio Pain
 Cbus: TC: cc Paul



Sarah Knoch

Kisling, Nestico & Redick

Executive Assistant To Attorney Rob Nestico

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

*Locations: Akron, Canton, Cleveland, Cincinnati,
 Columbus, Dayton, Toledo & Youngstown*



From: Brandy Brewer
Sent: Tuesday, May 06, 2014 11:51 AM
To: Thomas M. Vasvari; Sarah Knoch
Cc: Holly Tusko
Subject: RE: Chiro Referrals

Sarah, add Warren and for the referral use Ohio Pain



Brandy Brewer

Kisling, Nestico & Redick

Director of Operations

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WILLIAMS000555

From: Thomas M. Vasvari
Sent: Tuesday, May 06, 2014 11:16 AM
To: Sarah Knoch
Cc: Brandy Brewer; Thomas M. Vasvari; Holly Tusko
Subject: RE: Chiro Referrals

I'm thinking we should put Warren on these separately. Warren is not the same as Youngstown.



Thomas M. Vasvari
Kisling, Nestico & Redick
 Attorney

vasvari@knrlegal.com

4790 Market Street, Boardman, Ohio 44512

Main: 330-729-1090 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati,
 Columbus, Dayton, Toledo & Youngstown



From: Sarah Knoch
Sent: Tuesday, May 06, 2014 11:10 AM
To: Prelit Attorney
Subject: Chiro Referrals
Importance: High

Akron: ASC

Canton: CIC

Cle: Shaker Square, DSC, Wellness Defined, Ohio Therapy (Euclid) & Xcell(Lorain)

Parma: Core

Cinci: Vernon/Werkmore

Dayton: Valley Spine

Toledo: Toledo Spine

Ytown: Ytown Chiro

Cbus: TC: cc Paul



Sarah Knoch

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 Columbus, Dayton, Toledo & Youngstown



WILLIAMS000556

From: Brandy Brewer brandy@knrlegal.com
 Subject: RE: Chiro Referrals
 Date: May 7, 2014 at 9:59 AM
 To: Sarah Knoch sknoch@knrlegal.com, Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Sarah Knoch sknoch@knrlegal.com

BB

We are switching Toledo to Toledo Injury. Sarah will be around to change your boards.



Brandy Brewer

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From: Sarah Knoch
 Sent: Tuesday, May 06, 2014 11:10 AM
 To: Prelit Attorney
 Subject: Chiro Referrals
 Importance: High

Akron: ASC
 Canton: CIC
 Cle: Shaker Square, DSC, Wellness Defined, Ohio Therapy (Euclid) & Xcell(Lorain)
 Parma: Core
 Cinci: Vernon/Werkmore
 Dayton: Valley Spine
 Toledo: Toledo Spine
 Ytown: Ytown Chiro
 Cbus: TC: cc Paul



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WILLIAMS000188

NOW

NOW

WILLIAMS000189

Monday, May 4, 2015 at 9:01:06 PM Eastern Daylight Time

Subject: Next Akron Case.....

Date: Thursday, May 15, 2014 at 4:19:01 PM Eastern Daylight Time

From: Brandy Brewer

To: Prelit Attorney

Priority: High

Next case goes to Akron Injury, Dr. Holland. Please make sure it isn't a red bag and not affiliation with ASC. Also, coach the client not to speak to other marketers, etc.



Brandy Brewer

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Tuesday, May 5, 2015 at 10:28:46 AM Eastern Daylight Time

Subject: Plambeck Checks

Date: Wednesday, May 28, 2014 at 4:13:47 PM Eastern Daylight Time

From: Brandy Brewer

To: Attorneys, Prelit Support, Litigation Support

Priority: High

Anyone have any checks that you haven't mailed out yet or plan on requesting any checks tomorrow?



Brandy Brewer

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From: Brandy Brewer <brandy@knrlegal.com>
Sent: Thursday, May 29, 2014 8:52 AM
To: Holly Tusko
Cc: [REDACTED] Rob Nestico
Subject: [REDACTED] Intake

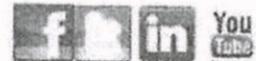
Importance: High

Holly please pull the recording. Minas is insisting he gave this guy a card and spoke with client on both first and second visit about coming to KNR.

However, it is noted on the intake,
THIS WAS NOT AN ASC REFERRAL. HE HAS OUR MAILER.



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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



From: Sarah Knoch sknoch@knrlegal.com
 Subject: RE: Chiro Referrals
 Date: May 29, 2014 at 4:30 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com

SK

Please notice I changed cincy to Vernon/Werkmore below..



Sarah Knoch

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*Locations: Akron, Canton, Cleveland, Cincinnati,
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From: Sarah Knoch
Sent: Thursday, May 29, 2014 12:40 PM
To: Prelit Attorney
Cc: Brandy Brewer
Subject: Chiro Referrals
Importance: High

Akron: ASC

Canton: CIC

Cle: NorthCoast (Frantzis), DSC, Wellness Defined, North Coast (Castro) (Euclid) & Xcell(Lorain)

Parma: Core

Cinci: Vernon/Werkmore

Dayton: Valley Spine

Toledo: Toledo Spine

Ytown: Ytown Chiro

Warren: Ohio Pain

Cbus: TC: cc Paul



Sarah Knoch

Kisling, Nestico & Redick

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WILLIAMS000580

Monday, May 4, 2015 at 8:51:45 PM Eastern Daylight Time

Subject: Dayton Chiropractors

Date: Friday, May 30, 2014 at 12:37:11 PM Eastern Daylight Time

From: Brandy Brewer

To: Sarah Knoch, Prelit Attorney, Prelit Support

Priority: High

Sarah, please remove Advanced Chiropractic in Dayton from all lists and also Back Pain & Spine in both Fairfield and Dayton.

We will no longer be doing business with Dr. Ellis or Dr. Tariq Arif.

If either of them call, DO NOT speak with them. Direct the call to me.



Brandy Brewer

Kisling, Nestico & Redick

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From: Brandy Brewer <brandy@knrlegal.com>
Sent: Tuesday, June 3, 2014 11:07 AM
To: Prelit Attorney
Subject: Investigators

Importance: High



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 Kisling, Nestico & Redick
 Director of Operations
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 Locations: Akron, Canton, Cleveland, Cincinnati,
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From: Brandy Brewer
Sent: Tuesday, June 03, 2014 11:02 AM
To: Prelit Support
Subject: Investigators
Importance: High

We have two intakes today that were referred to ASC and they are signing forms there. This shouldn't be happening unless the client cannot meet with Mike/Aaron/Chuck and they can only sign at chiro.

The cases today are in Akron. There should be no reason why an investigator cannot sign.

If you have questions about this, please see me.

Thank you.



Brandy Brewer
 Kisling, Nestico & Redick
 Director of Operations
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11/15/2017

RE: Investigators

RE: Investigators

Bob Horton

Sent: Tuesday, June 03, 2014 11:08 AM

To: Brandy Brewer

You need to forward that to Mike and Aaron...

Regards,



Robert P. Horton

Kisling, Nestico & Redick

Attorney At Law

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown

From: Brandy Brewer

Sent: Tuesday, June 03, 2014 11:07 AM

To: Prelit Attorney

Subject: Investigators

Importance: High



Brandy Brewer

Kisling, Nestico & Redick

Director of Operations

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Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown

From: Brandy Brewer

Sent: Tuesday, June 03, 2014 11:02 AM

To: Prelit Support

Subject: Investigators

Importance: High

We have two intakes today that were referred to ASC and they are signing forms there. This shouldn't be happening unless the client cannot meet with Mike/Aaron/Chuck and they can only sign at chiro.

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If you have questions about this, please see me.

Thank you.



Brandy Brewer

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KNR03383

11/15/2017

RE: Investigators

*Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown*



KNR03384

From: **Brandy Brewer** brandy@knrlegal.com
Subject: Chiro Referrals
Date: June 9, 2014 at 9:16 AM
To: Prelit Attorney PrelitAttorney@knrlegal.com

BB

Please make sure you are using the chiro boards. When I left on Wednesday I switch Akron to Akron Injury and you sent ZERO cases there and 4 to ASC, I also added Tru Health and removed Shaker Square and you sent 3 cases to Shaker Square and ZERO to Tru Health.

Core was removed as well and you sent a case there!

WILLIAMS000165

11/20/2017

RE: Chiro Referrals

RE: Chiro Referrals

Ken Zerrusen

Sent: Monday, June 09, 2014 9:21 AM

To: Brandy Brewer

The 4 pack to ASC was mine. It wasn't bc I wasn't aware of the board, but bc the referral source had went there for his cases and wanted his son etc to go (hold double negatives hurt my head)

From: Brandy Brewer**Sent:** Monday, June 09, 2014 9:17 AM**To:** Prelit Attorney**Subject:** Chiro Referrals**Importance:** High

Please make sure you are using the chiro boards. When I left on Wednesday I switch Akron to Akron Injury and you sent ZERO cases there and 4 to ASC, I also added Tru Health and removed Shaker Square and you sent 3 cases to Shaker Square and ZERO to Tru Health.

Core was removed as well and you sent a case there!

KNR03386

11/20/2017

RE: Chiro Referrals

RE: Chiro Referrals

Robert Redick

Sent: Monday, June 09, 2014 9:21 AM

To: Brandy Brewer

I did send one to Akron Injury (sort of....) ☺



Robert W. Redick
Kisling, Nestico & Redick
Attorney

3412 W. Market St., Akron, Ohio 44333
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From: Brandy Brewer

Sent: Monday, June 09, 2014 9:17 AM

To: Prelit Attorney

Subject: Chiro Referrals

Importance: High

Please make sure you are using the chiro boards. When I left on Wednesday I switch Akron to Akron Injury and you sent ZERO cases there and 4 to ASC, I also added Tru Health and removed Shaker Square and you sent 3 cases to Shaker Square and ZERO to Tru Health.

Core was removed as well and you sent a case there!

KNR03387

Wednesday, May 13, 2015 at 11:12:24 PM Eastern Daylight Time

Subject: FW: POLICE REPORTS

Date: Monday, June 9, 2014 at 1:40:56 PM Eastern Daylight Time

From: Holly Tusko

To: Prelit Attorney

CC: Intake, signups, Brandy Brewer

Attorneys: Please be advised that intake (regardless if it's an obj intake or not) immediately try to locate the PR. The only time that you need to send an email to intake for a PR is when you have an attorney intake, otherwise we are looking for the PR's. This should happen promptly however they do still have to answer phones and field anything else that is happening at that particular moment so please be patient.

Intake: Please be sure that you do not get back into the intake to add notes while the attorney is still on the phone with them as this will in turn not allow them to save the intake. Also, please be sure to copy the attorney, myself and Chrissy on these PR's. Do not print them and deliver them to the attorney, email them as I need you all at your desks.

Thanks.



Holly Tusko

Kisling, Nestico & Redick

Intake Manager

3412 W. Market St., Akron, Ohio 44333

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Locations: Akron, Canton, Cleveland, Cincinnati,
Columbus, Dayton, Toledo & Youngstown



From: Holly Tusko

Sent: Wednesday, March 19, 2014 10:47 AM

To: Intake

Subject: POLICE REPORTS

Effective IMMEDIATELY:

When you do an intake (not just objectives) you need to locate the police report. Once you locate the PR please scan and email it to the attorney and myself. SUBJECT LINE SHOULD READ "PR FOR FIRST NAME / LAST NAME". This way you do not have to leave your desk to hand the report out and the attorney can review the report as they are doing the intake. If you are un-able to locate the PR please just send an email with a BRIEF description of what you attempted to do to locate the PR.

See me with questions.



Holly Tusko

Kisling, Nestico & Redick

Intake Manager

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10/20/2017

Sign Ups

Sign Ups

Holly Tusko

Sent: Tuesday, June 10, 2014 10:26 AM

To: Wes Steele; Paul Hillenbrand; Tom [tflsh978@insight.rr.com]; David French; Gary Monto; JUDANJUDD@aol.com; James Smith; Dennis Rees; Gary Krebs; Glenn Jones; Aaron Czetli; Mike Simpson; Chuck DeRemer

Cc: Preet Attorney; Brandy Brewer; Rob Nestico

Importance: High

Good Morning KNR Investigators. In an effort to get everyone on the same page please and to ensure that we are servicing our clients to be best of our ability please see the below criteria for doing sign ups. Please note that if this criteria is not met you will not be paid. When doing a sign up the following steps need to be taken...

- 1.) The subject line of your email should always contain the client(s) name
- 2.) The contingency fee agreement, patient authorization and proof of representation forms needs to be signed and dated as well as a discharge letter, if applicable. Keep in mind that we do have 1/3 and ¼ fee agreements as well as 1/3 and ¼ Spanish fee agreements. Should you need any of these emailed to you please let me know. The attorney will always advise you if we need ¼ fee agreements signed, otherwise it will always be 1/3
- 3.) Photo(s) of insurance cards
- 4.) Photo of client (from the chest up)
- 5.) Photo(s) of ANY visible injuries (cuts, red marks, bruises, scratches, stitches, braces, casts, etc)
- 6.) Photo(s) of the vehicle
- 7.) Photo of police report (we send out direct mailers so a lot of the time the client will have the police report there with them).

You can use the above numeric format to add to the body of your email when sending the forms. If for any reason these items are not available then just note it accordingly in the body of your email. Again, this must be done by all investigators for all sign ups.

Please contact me with any questions / concerns.

Best Regards,

*Holly Tusko*

Kisling, Nestico & Redick

Intake Manager

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From: Brandy Brewer brandy@knrlegal.com
Subject: Akron Referrals
Date: June 12, 2014 at 1:15 PM
To: Prelit Attorney PrelitAttorney@knrlegal.com



All cases to ASC.

Thanks



Brandy Brewer
Kisling, Nestico & Redick

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From: **Sarah Knoch** sknoch@knrlegal.com
 Subject: Chiro Referrals
 Date: June 12, 2014 at 2:55 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC
 Canton: Canton Injury
 Clev: Tru Health Pain, DSC, Wellness Defined, North Coast-Castro (Euclid) and Xcell (Lorain)
 Cinci: Vernon/Werkmore
 Dayton: Valley Spine
 Toledo: Toledo Spine
 Ytown: Ytown Chiro
 Warren: Ohio Pain & Rehab
 Cbus: T&C cc¹ Paul



Sarah Knoch

Kisling, Nestico & Redick

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From: Sarah Knoch sknoch@knrlegal.com
 Subject: Chiro Referrals
 Date: June 13, 2014 at 2:24 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC
 Canton: CIC
 Clev: NorthCoast, Crossroads, DSC, Wellness Defined, North Coast- Castro (Euclid) and Xcell (Lorain)
 Cinci: Vernon/Werkmore
 Dayton: Valley Spine
 Toledo: Toledo Spine
 Warren: Ohio Pain
 Ytown: Ytown chiro
 Cbus: T&C- cc¹ Paul



Sarah Knoch

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From: Brandy Brewer brandy@knrlegal.com
 Subject: Companions
 Date: June 19, 2014 at 2:11 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Holly Tusko htusko@knrlegal.com, Kevin Thompson kthompson@knrlegal.com



Twice in the past week, I've learned that ASC has roped in companions from OUR referrals. You must indicate if there are companions on the intake and you MUST try to rope them in. Obviously you cannot call them, but we don't have this problem with Paul or our Columbus attorneys as they do a great job with this. This is a BIG problem in Akron.



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From: **Sarah Knoch** sknoch@knrlegal.com
 Subject: Chiro Referrals
 Date: June 20, 2014 at 1:04 PM
 To: Prelit Attorney PrelitAttorney@knrlegal.com
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC
 Canton: Atlantic Chiro
 Clev: NorthCoast, Crossroads, DSC, Wellness Defined, North Coast- Castro (Euclid) and Xcell (Lorain)
 Cincinnati: Vernon/Werkmore
 Dayton: Valley Spine
 Toledo: Toledo Injury
 Warren: Ohio Pain
 Ytown: Ytown chiro
 Cbus: T&C- cc¹ Paul



Sarah Knoch

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